



Workbank Planner/Scheduler

Position Description – (UNI)

Team:	National Planning	Location:	Auckland / Hamilton
Reports to:	UNI Team Leader		
Role Type:	Permanent		

About Us

KiwiRail’s Role in Aotearoa, New Zealand

KiwiRail, a proud State-Owned Enterprise, delivers sustainable and inclusive growth for our customers, communities, and people.

For more than 150 years, rail in New Zealand has connected communities, delivered freight and passengers around the country, and showcased our spectacular scenery to the world. Our purpose—Hononga Whaikaha, Oranga mo Aotearoa (Stronger Connections, Better New Zealand)—speaks to connection with our customers and the future needs of their businesses, connection with the communities we serve and operate in, and connection with each other. KiwiRail is carrying this legacy into the future, delivering connected rail and shipping transport services that create economic, social, and environmental value for New Zealand and New Zealanders.

Our Workplace

At KiwiRail, our values define the behaviour we expect from everyone. We have a team of over 4500 people, and every connection we make with each other, our union partners, our customers and all our stakeholders must be of the highest standard.



Safety, health, and well-being are our number one priority, ensuring our people return home safe and healthy every day.

About the Role

Purpose of the role

KiwiRail is in a phase of significant transformation to modernise and grow our rail and Interislander ferry services in Aotearoa.

The Workbank Planner/Scheduler plays a pivotal role in achieving best practice asset management by developing, planning, monitoring, and forecasting activities across various asset classes within their region. This role ensures all works are meticulously planned, tracked, and proactively monitored to support excellent customer service and drive productivity improvements. The Planner/Scheduler is instrumental in maintaining a rolling 18–24-month plan to ensure long-term visibility and strategic alignment of projects.

Key Accountabilities

Within the area of responsibility, this role is required to:

- **Develop and maintain an integrated schedule** to manage works delivery, including dependencies and critical paths.
- **Conduct monthly forecasts** with production leads, analyzing changes and potential impacts.
- **Maintain a rolling 18–24-month plan** for long-term alignment and strategic planning, regularly updating it to reflect changes.
- **Provide precise financial and delivery forecasts**, ensuring targets are met and integrated into project planning.
- **Collaborate with finance and production teams** to align budgets with schedules and adjust forecasts based on progress.
- **Develop financial models** to support forecasting, budgeting, and reporting on results and variations.
- **Act as the interface** between regional teams and other departments, facilitating communication and early notifications.
- **Ensure efficient and optimised planning** by coordinating activities and informing stakeholders of schedule changes.
- **Organise and lead meetings** to align project activities, resolve conflicts, and maintain open communication with all stakeholders.
- **Provide high-quality monthly reports** with financial forecasts, delivery progress, and risk assessments for governance and external reporting.
- **Develop and present detailed progress reports** to senior management, using data-driven insights to highlight concerns and recommend actions.
- **Maintain accurate records** of activities, changes, and decisions, ensuring comprehensive and timely reporting.
- **Drive high standards in planning** by maintaining delivery schedules and supporting production leads with best practices and training.
- **Implement continuous improvement initiatives** and benchmark processes against industry standards to enhance efficiency.
- **Develop and maintain planning guidelines** aligned with organizational goals and objectives.
- **Identify and mitigate risks** by proactively spotting critical pinch points and developing contingency plans.
- **Conduct regular risk assessments** and collaborate with project teams to implement mitigation strategies.

- **Integrate risk management** into all planning activities, maintaining a proactive approach to addressing potential risks.
- **Integrate all delivery plans** and ensure compliance and efficiency in planning and coordinating various works.
- **Coordinate and optimize resources** by managing allocation, avoiding conflicts, and ensuring timely project delivery.
- **Ensure compliance and efficiency in planning** and coordinating private siding works, track machine planning, TEC and NDT planning, and compliance management.
- **Monitor and adjust resource utilization** to support project schedules and optimize efficiency.
- **Collaborate with Asset and Production leads** to develop detailed plans, ensuring all necessary elements are identified and planned.
- **Maintain a rolling 18–24-month plan** for long-term project alignment and forecast labour, plant, and material requirements.
- **Ensure planning processes are followed**, including work orders, audits, and asset completion forms.
- **Liaise with Network Integration and Isolation Planners** to ensure track access and appropriate isolations are in place.
- **Provide accurate reporting to stakeholders and Finance teams**, including NZTA, regarding major works completed monthly.
- **Prepare and update weekly work plans**, ensuring accurate and timely information.
- **Resolve scheduling conflicts** and plan the Renewals programme 18-24 months out for long-term visibility.
- **Liaise with various teams** to ensure planned activities are accurately reflected and not in conflict.
- **Facilitate weekly planning meetings**, document issues, and follow up on actions.
- **Distribute weekly schedules** to all key stakeholders and help build contingency into scheduled works.
- **Report on scheduled vs. actual work**, identify constraints, and implement mitigations with managers.
- **Analyse data to improve planning and scheduling**, and assist with cost and timeframe variance reduction.
- **Represent Infrastructure Services in planning meetings** and support monthly capital and renewals reviews.
- **Promote a proactive safety approach** and integrate safety practices into all planning and scheduling activities.
- **Comply with rail safety standards** and report hazards and incidents promptly, ensuring adherence to KiwiRail's health and safety requirements.

Key challenges

- **Balancing the demands of BAU and Major Projects** while ensuring optimal resource allocation and planning standardisation.
- **Maintaining effective collaboration** with cross-functional teams and managing interdependencies to ensure seamless project integration.
- **Driving continuous improvement** in planning processes to enhance productivity and efficiency in a dynamic, fast-paced environment

- **Resource and Access Optimisation:** Ensuring effective allocation of resources and optimising access within a dynamic operational environment to meet tight delivery timelines.
- **Cross-Disciplinary Coordination:** Managing and integrating infrastructure projects across various disciplines, while identifying and resolving potential conflicts to enable seamless delivery.
- **Standardisation and Consistency:** Collaborating with other Team Leaders and the National Planning Manager to standardise planning processes and ensure consistency in practices across regions.

Key Relationships Here are the key relationships relevant to this role		Manage /Lead	Deliver to	Collaborate with	Advise or inform
Internal	Planning Team Leader		✓		✓
	Planning Team			✓	
	Integrated Planning Team		✓		✓
	Integrated Delivery Leaders		✓		✓
	Project/Programme Leaders			✓	✓
	Track Machine Leaders			✓	✓
	Above Rail Operations			✓	✓
External	Contractors/Suppliers		✓	✓	✓
	Regulatory Bodies			✓	

What you will do to contribute

Health Safety and Wellbeing

- Champion a proactive safety culture, ensuring the team adheres to KiwiRail's health and safety guidelines.
- Monitor and manage safety risks associated with planning and resource allocation activities.
- Conduct regular safety briefings and promote wellbeing initiatives within the team.
- Respond effectively to safety incidents and near-misses
- Support yourself and team members' physical and mental health
- Promote and adhere to KiwiRail's health and safety standards, ensuring a proactive approach to personal and team safety.
- Lead by example in fostering a safety-first culture and ensuring compliance with all rail safety system standards, procedures, and statutory requirements.
- Conduct safety audits and inspections to ensure compliance with safety protocols.
- Report all accidents and incidents to your immediate supervisor within one hour.
- Ensure that health and safety practices are integrated into all planning and scheduling activities.
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Customer Focus

- Ensure that planning and scheduling align with customer requirements, supporting excellent service delivery.
- Collaborate with cross-functional teams to resolve issues that impact customer satisfaction.
- Drive improvements in planning processes that directly enhance customer experience.
- Respond quickly to customer needs
- Work with colleagues to improve customer outcomes

High Performing Teams Skills

- Foster a high-performance culture by providing coaching, support, and clear direction to team members.
- Conduct regular performance reviews and set measurable goals for individual and team development.
- Encourage knowledge sharing and collaboration to enhance team capabilities.
- Seek and respond constructively to feedback on your performance
- Share knowledge and support colleagues in their professional growth

Commercial Acumen

- Optimise resource allocation to reduce costs and improve planning efficiency.
- Support the National Planning Manager in identifying cost-saving opportunities within project and resource planning.
- Track and report on budget performance for integrated planning activities
- Work with suppliers to ensure quality outcomes
- Recognise how financial decisions impact KiwiRail's overall position

Decision Making

The position is accountable for decisions regarding all project operational objectives and for the provision of advice to project team members and relevant stakeholders on day-to-day operational decisions.

Key decision-making requirements of the position include:

- Determining the optimal allocation of national resources—such as designs, materials, track machines, and work trains—to maximise efficiency across BAU and Major Projects.
- Prioritising projects and activities to ensure seamless integration of multiple initiatives, balancing the needs of infrastructure planning teams, Capital Projects, and regional leads.
- Identifying and resolving scheduling conflicts or resource constraints, particularly in high-impact areas like Block of Line activities, to support smooth project execution.
- Making real-time adjustments to resource plans and schedules based on changing project demands, safety considerations, and customer requirements.
- Assessing and implementing process improvements within planning and scheduling to enhance productivity and efficiency, aligned with organisational KPIs.
- Making strategic decisions in collaboration with cross-functional teams to ensure that all planning aligns with KiwiRail's standards for health, safety, and wellbeing.

Human Resources Delegations	Nil
Direct reports	Nil
Finance Delegations	Nil
Budget (operating and capital)	Nil
Travel Delegations	Nil
Statutory powers	Nil

Physical demands and the nature of work

This role is administration-based and requires:

- prolonged sitting and high computer usage
- limited walking, standing, twisting, bending (at the waist), crouching (bend knee)
- carrying of laptop and paperwork when alternating between home and office
- limited lifting of up to 7 kg archive boxes

Your role may include other tasks suited to your level, as your manager directs. This job description shows your current duties. We'll review and update it with you if your responsibilities change.

About you

Knowledge and experience

- You have significant experience in planning, monitoring, and forecasting project/work activities, ideally within infrastructure or rail environments.
- You have the ability to develop and maintain integrated programme schedules.
- You possess strong analytical skills to interpret data and generate accurate forecasts.
- You have proficiency in reporting and analysing actual costs and timeframes against planned estimates
- You have experience with project management tools such as P6, Microsoft Project, and Excel
- You have experience in conducting regular risk assessments and assist with updating risk registers.
- You have the ability to provide high-quality monthly reports for internal governance and external reporting.

Ways of working / Work-related qualities

- You communicate well at all levels
- You are customer focused
- You exhibit a commercial mindset, understanding the cost implications of planning decisions.
- You are proactive in identifying risks and addressing issues
- You are adaptable and solution-oriented, able to thrive in a dynamic, fast-paced environment.
- You are organised, responsive and dependable
- You value diversity and help create an inclusive workplace

Other Requirements

- You must pass regular drug and alcohol screenings
- You have a current and valid Full NZ Driver's Licence
- You are willing to travel nationally as required for the role

Qualifications

You need either:

- You hold a relevant engineering, project management degree or equivalent qualification.

