

Dear neighbour,

KiwiRail is building a third platform and additional rail at Henderson Station. This upgrade work, which will enable more frequent and reliable train services when the City Rail Link (CRL) opens in 2026, is scheduled for completion early next year. At the same time, Auckland Transport (AT) is replacing the lifts and escalators in the Henderson Station as they are at the end of their useful lives.

Over the June-July school holidays, KiwiRail will continue to replace aging foundations and upgrade drainage under the tracks to prepare for the building of a third platform at Henderson Station. Due to the depth and location of the drainage works, which will be close to existing rail lines, we are unable to undertake this work while the usual number of trains are running.

These improvements are key to supporting the more frequent and reliable train services the CRL will bring. There will be a reduced frequency of trains on the Western Line during the June-July and September-October school holidays. During the final weekend of the June-July school holidays, from 12-13 July, buses will replace trains between New Lynn and Swanson Station.

Single line running

Trains will use one track between Swanson and Henderson during the above partial closures. These 'single line running' periods allow KiwiRail to undertake work on one set of rails while trains run on a second set. Drainage works will be undertaken north of Henderson Station, adjacent to Laidlaw College carpark.

One platform will be closed at Henderson, Sturges Road and Ranui stations during the June-July and September-October school holidays. All trains will depart from platform 1. Clear signage will alert passengers, pedestrians and motorists to take extra care when using level crossings at and near these stations.

Trains can travel in either direction on the same line during these times. Before crossing train tracks around these three stations, please follow all safety signage and do not cross when the warning lights are on.

This work brings KiwiRail closer to being able to move the junction further south to enable the development of a new third track terminating at Henderson Station and a third platform to serve this. This will enable more frequent trains for Western Line passengers when CRL opens in 2026.

Upcoming dates

Construction works to improve rail infrastructure:

- Ongoing August 2025: lift & escalator replacement work
- Matariki long weekend & Monday: 20-23 June – 24/7 works
- June-July school holidays: Saturday 28 June - Sunday 13 July - 6am-6pm daily
- September-October school holidays: Saturday 20 September - Sunday 5 October
- 2025-26 summer closure: rail closures and construction works.

To plan your upcoming journey, please visit Auckland Transports Journey Planner.





What happens next?

The next phase of upgrade and renewal works at Henderson and elsewhere on the Auckland rail network, will take place over Matariki long weekend. As earlier advised, this four-day rail closure will see 24/7 works over 20-23 June. Drainage and civil works continue at Henderson Station over the upcoming school holidays Saturday 28 June to Sunday 13 July. These will happen north of Henderson Station, adjacent to Laidlaw College carpark, and are day works only.

How does this affect me?

During this work, general construction noise, vibration, dust and increased truck movement should be expected. There will also be an increase in heavy vehicle movements on the Henderson Valley Road side of the station, particularly around (three site entry & exit points, left to right, in the map below) the entrance to the parking area behind Laidlaw College, Smythe Road and Hickory Avenue. Pedestrians and motorists should exercise caution in these areas.



Further project works will take place throughout 2025 and into early next year during holiday periods when there are scheduled rail closures. These will often coincide with public, school and university holidays when public transport patronage is lower.

As earlier advised, there will be times when night works may be required and we will inform neighbors of these closer to the time.

Work to replace the lifts and escalators in the station will continue until early August, with both sets of escalators expected to be open by the end of June. The installation of a new platform lift will be complete in August. To assist those with additional accessibility needs, AT is operating a permanent mobility shuttle at Henderson to transport people to Sturges Rd Station and / or back to Henderson.

The new lift on Railside Avenue opened in February and is performing well. The new lift on the Council Chambers side of the station is expected to reopen in early July. Customers with accessibility needs can call station security to use the internal lift on the Council Chambers side of the station before then.

How can I get in contact?

To speak to KiwiRail about the rail infrastructure upgrade, please contact us on contactus@kiwirail.co.nz

For more information of the lift and escalator replacements, please contact Auckland Transport at https://at.govt.nz/about-us/contact-us

