

Dear neighbour,

As you may know, we are building a third platform and additional rail at Henderson Station which will enable more frequent and reliable train services when the City Rail Link (CRL) opens next year. Henderson works began in October 2024 and are expected to finish in early 2026.

Project update

In November, Auckland Transport began their project to replace the existing lifts and escalators in the station. The first section of work has been securely fenced off to the public and clear wayfinding signage has been put in place.

During the summer 2024-25 rail shutdown, KiwiRail began removing rail, upgrading underground foundations and drainage and installing three turnouts, which allow trains to switch between tracks, new sleepers and rail.

These improvements are key to providing greater resilience to the network and ensuring the rail assets remain in top operational condition in preparation.

The summer works were the first step in moving the junction further south to enable the development of a future platform. Despite challenging ground conditions, all planned works were completed as scheduled.

What happens next?

The next phase of upgrade and renewal works at Henderson, and elsewhere on the Auckland rail network, will take place between 12 April and 27 April 2025, when schools and universities are on holiday. Some of this work needs to happen at night so we can complete it as quickly as possible.

During this Easter's Auckland network closure, KiwiRail will complete crossovers (a pair of turnouts allowing a train to cross from one line to another), make related ground improvements, and commission the junction. This stage will allow contractors to complete works safely during later stages of the construction programme.

When all works are finished early next year, Henderson Station will have a new platform and facilities to enable more frequent and reliable train services as part of the CRL programme.

Upcoming dates*

Saturday 12 April – Sunday 27 April: 24/7 works – to complete crossovers, improve ground conditions and commission the rail junction.

November 2024 – August 2025: lift and escalator replacement work.

Long weekends, school holidays & 2025-26 summer: future rail closures and construction works.

To plan your upcoming journey, please visit Auckland Transports Journey Planner.



Find out more

For enquiries and to sign up to work notifications by email please contact us via contactus@kiwirail.co.nz or 0800 801 070 ext 43042.

Visit our website: kiwirail.co.nz/aklrailrebuild.

Night works - what you can expect

We are undertaking major track works in your area. During this work there may be noise, dust, vibrations and lights needed to keep the workers safe at night.

Our teams are mindful that they are working near other properties and will do their best to keep the disruption to a minimum. However, despite their efforts this work may cause you some disturbance and we apologise in advance for this.

How does this affect me?

During this work, general construction noise, vibration, dust and increased truck movement should be expected. There will also be an increase in heavy vehicle movements on the Henderson Valley Road side of the station, particularly around Hickory Avenue and Smythe Road. Pedestrians should exercise caution in these areas.

Bus replacement services will be in place whenever train services are suspended for rail upgrade work.

Further project works will take place throughout 2025 and into early next year during long weekends and holiday periods when there are scheduled rail closures. These will often coincide with public, school and university holidays when public transport patronage is lower.

As earlier advised, there will be times when night works may be required and we will advise neighbours of these.

The lift and escalator replacements have been planned in a way that will minimise disruption felt by passengers, while the new lifts are under construction.

The new lift on Railside Avenue is open. However, the lift on the Council Chambers side of the station is closed. If you have accessibility needs or use a pushchair, you can contact the station control centre to help you use an alternative lift to access the airbridge.

How can I get in contact?

To speak to use about the station upgrade construction, please contact us on contactus@kiwirail.co.nz

For more information of the lift and escalator replacements, please contact Auckland Transport at https://at.govt.nz/about-us/contact-us